



PCN 0115 – MDT 860 EOL



Dear Valued Customer,

PCN no. 0115

PCN type End of Life

Product 715-32000 MDT 860

Date September 10, 2014

Product Change Notification Description

This is to announce End of Life for the 715-32000 MDT 860 due to operational and logistic issues. The EOL includes also the accessories 711-00120 MDT860 harness and 711-00124 MDT860 adaptor.

Timeline Dates

The following dates have been set regarding the End of Life notification. Please refer to Annex 1 for definitions.

Milestone Name	Milestone Date
Last Order Date (Last Time Buy)	31/12/2014
Final Ship Date	31/03/2015

According to Cellocator policy, the End of Service (RMA) Date will be 1 year from shipment date and End of Customer Support Date will be 5 years from shipment date.

Replacement Product

Please consult with your sales manager for specific replacement products for your Telematics applications.



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Should you have any questions regarding this PCN, the End of Life process, dates, replacing products or any other question, you are more than welcome to contact the Product Management department or your appropriate sales manager.

Kind Regards,

Natan Degani

Cellocator Product Management Department

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ANNEX 1: DEFINITIONS

End of Life Policy

- End of Life terminology includes *End of Life Notification, Last Order Date, Final Ship Date, End of Service Date* and *End of Customer Support Date*.
- Once End of Life is announced, no enhancements to the product are made. Security updates and maintenance continue until the *End of Service Date*.

End of Life Notification

The date when an EOL notification is published and the below dates are set.

- Last Order Date
- Final Ship Date
- End of Service Date
- End of Customer Support Date

Last Order Date

The final date upon which customers may submit a Purchase Order (Last Purchase Order). From this day on, the product is no longer available for sale. Customers will still be eligible for Customer Support and RMA and fix processes.

Final Ship Date

The final date when the Last Purchase Order must be fully supplied.

End of Service Date

The date from which the product is no longer available for RMA process or fixes and only the customer support process is available.

Note: Between the time of last shipment and End of service date, only devices within warranty will be fixed through the RMA process.

End of Customer Support

The date from which support is no longer provided for the product.